

## Case Study

# Ananth Technologies

Forging innovative results through

## Koneru Lakshmaiah University

### Full Life Cycle SAP SLCM Implementation

Industry: Higher Education and Research



Koneru Lakshmaiah University (KLU), with a student body population of around 8,000, is a leading engineering educational institute in South India. With focus on quality education, research orientation and supported by state of art facilities it has been graduating well qualified engineers who have been raising the bar in their respective fields.

### Challenges

Supporting all of these thousands of students' right from admissions counseling to course registration management to financial aid to graduation was challenging to say the least. In addition managing the backend administrative departments including HR, Finance, Admissions, Facilities etc using a manual 'Microsoft Excel' based approach was no longer scaling with the current needs and requirements. The manual processes of past when the university was much smaller were realized to not work anymore.

As a consequence of these non automated systems, student front end services were experiencing a lack of responsiveness, increase in errors and negative impact on overall student satisfaction. The same was being felt in the backend administrative departments that were process and data silos. Data inconsistencies across departments and the painfully slow process of cross checking and reconciling was a

norm. In addition real time management insights into day to day operations was completely lacking as well.

### Ananth Solution

- Web based admissions counseling software integrated with SAP in the backend.
- Defined and implemented streamlined HR and Financial processes, replacing the once ad hoc approach.
- Implemented the following modules: HCM, FI/CO, MM, BI
- Enablement of Library, Transport and Hostel functionalities
- Extensive BI reporting for enhanced operations visibility, leading to better optimization decisions.

### Implementation Highlights

- Ananth utilized SAP's Accelerated SAP (ASAP) methodology to rapidly and cost-effectively design, build and implement, based on a global template design.
- High quality, on-time and on budget delivery made possible through Ananth's strong project

management, streamlined delivery processes and deployment of best practices

- Vigorous project governance with constant monitoring, identifying issues early on and fixing them
- The project involved identifying and defining the best business practices applicable to SLCM through business blueprint workshops
- Designing SAP interfaces to non SAP legacy systems

## Benefits

- Integrated solution led to better co-ordination and data exchange between once siloed departments resulting in improved data consistencies and turnaround times in all of the administrative tasks.
- Freed administrative staff from routine, manual tasks enabling them to spend energies on other student oriented issues.
- Improved decision making due to anywhere, anytime access to information with access controls
- Perceivable improvement in student satisfaction due to improved administrative front end support.
- Helped senior management make better informed strategic business and operational decisions with enhanced corporate planning tools
- KLU is able to project considerable cost savings through automating back-office functions and eliminating manual systems.

## About Ananth

Ananth Technologies with its global delivery model and in depth understanding of business processes has been serving the IT technical and business needs of its Global 1000 clientele since 1992.

Ananth's SAP Offerings include:

- Implementations: *End to end Implementation, Rollouts, System and Data Migration, Testing*
- Upgrade Services: *Upgrade Assessment and Deployment*
- Sustenance Services : *Production Support, Functional and Technical, Maintenance Independent SAP Audit and Validation*

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